

IMPROVED FINISHED VEHICLE VISIBILITY

(ePOD)

SOLUTION

The efforts of AIAG's Electronic Proof of Delivery Committee resulted in standardizing the process flow and business rules of the ePOD process. This is a viable working tool between the OEMs, their logistics and service providers, and the dealers, and will continue to evolve over time.

SITUATION

Vehicle delivery to the dealer is the culmination of an intricate manufacturing and logistics process involving many service providers. Transmittal of correct and timely delivery information to all participants is crucial because without these, it is impossible to meet and exceed customer expectations. AIAG and its member volunteers recognized that an electronic proof of delivery standard was needed to improve accuracy and save resources.

BENEFIT

The jointly developed standard provides all participants a common template with the same structure and protocol. In addition, because the business process and IT messaging is now the same for all logistics modes as well as between the different carriers, it is no longer necessary to translate information from different data types. Now in an interchangeable format, the standard reduces errors and administrative time for all stakeholders.

PARTICIPATING COMPANIES

| | |
|-------------------------------------|--|
| Allied Automotive Group | Harbor Auto Transport |
| Allied Holdings | Hoegh Autoliners |
| American Honda Motor Company | Jack Cooper Transport |
| American Trucking Association | KGI |
| Auto Carrier Express | Mercedes-Benz USA |
| Auto Haulers Association of America | Meritor |
| Canadian National Railway Company | Norfolk Southern Corporation |
| Car Delivery Network | Porsche Cars North America |
| CargoTel | Professional Auto Transport |
| Cassens Transport Company | Proficient Auto Transport |
| Chrysler Group | T.J. McGeehan Sales and Service |
| Diversified Automotive | Toyota Logistics Services |
| Fleet Car Carriers | Toyota Motor Engineering & Manufacturing North America |
| Ford Motor Company | United Road Services |
| General Motors Company | U.S. AutoLogistics |
| Glovis America | Vascor |
| Hansen & Adkins Auto Transport | Volkswagen Group of America |
| | Waggoners Trucking |