Road Map
Milestones for Success

Special Process Assessments
Internal Auditor Certification
Finished Vehicle Logistics
Problem Solving
Materials Management
Quality Core Tools
Auto ID/Labeling
EDI
Supply Chain Sustainability
Sub-Tier Supplier Management
Conflict Minerals Reporting
ISO/TS 16949
Engineering Change Management
Environmental Sustainability/ Greenhouse Gas
Customs and Security
Global Chemical Regulatory/ Global Harmonized System (GHS)
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Guide to Automotive Supplier Excellence
FEATURED PRODUCTS: QUALITY

QUALITY CORE TOOLS
Launch products that consistently meet customer's requirements.
- Related Self-Assessments, Classroom Training and eLearning
- SVPPAP-1: Service PPAP
- CQI-25 SPC Quick Start Guide
- CQI-26 SPC Short Run Supplement - Coming Soon
- MFMEA: FMEA for Tooling & Equipment (Machinery FMEA)

LAYERED PROCESS AUDITS
Improve Key Performance Indicators (KPIs).
- CQI-8: Layered Process Audits (v2)
- Implementing Layered Process Audits Training
- Leadership’s Role in a Successful Layered Process Audit (LPA) Training

EFFECTIVE PROBLEM SOLVING
Identify root causes to eliminate underlying problems.
- CQI-20: Effective Problem Solving Practitioner Guideline
- CQI-21: Effective Problem Solving Leader Guideline
- Effective Problem Solving for Practitioners Training
- Taking Effective Corrective Action: Using the 8-D Approach Training

SUB-TIER SUPPLIER MANAGEMENT
Evaluate and manage sub-tier suppliers effectively.
- CQI-19: Sub-Tier Supplier Management Process Guideline (v2)

ISO/TS 16949
Meet and satisfy your customers’ requirements.
- TSPRERULES-4: Rules for ISO/TS 16949 Certification Scheme

INTERNAL AUDITOR CERTIFICATION
Ensure continuous improvement throughout your quality management system.
- Exemplar Global-Certified ISO9001 Internal Auditor Training with ISO/TS 16949 Automotive Emphasis
- Exemplar Global-Certified ISO9001 Lead Auditor Training with ISO/TS 16949 Supplier Auditor Certification

SPECIAL PROCESS ASSESSMENTS
Develop management systems for continual improvement, defect prevention and reduction of variation.
- CQI-11: Special Process: Plating System Assessment
- CQI-12: Special Process: Coating System Assessment
- CQI-15: Special Process: Welding System Assessment
- CQI-17: Special Process: Soldering System Assessment

- ISO/TS 16949 Trainings:
  - Understanding ISO/TS 16949
  - Executive Understanding
  - Internal Quality Auditing
  - Supplier Auditor Certification
  - Supplier Auditor Recertification
• CQI-23: Special Process: Molding System Assessment
• CQI-27: Special Process: Casting System Assessment
• Understanding the Heat Treat, Soldering, and Welding Special Process System Assessments Training
• Understanding the Plating and Coating Special Process System Assessments Training
• Understanding the Molding Special Process System Assessment Training
• Understanding the Casting Special Process System Assessment Training

ENGINEERING CHANGE MANAGEMENT
Master the management of product and process changes between customers and suppliers.

• CQI-24: Design Review Based on Failure Modes
• D-26: Engineering Change Management Reference Process
• D-29: Engineering Change Management (ECM) Recommendation
• D-30: ECM Recommendation - Engineering Change Request
• Introduction to Design Review Based on Failure Modes Training

WARRANTY MANAGEMENT
Drive value through increased consumer satisfaction.

• TC-5: Act Reporting Information Kit for TREAD Act Reporting
• THE-8: TREAD Act VMRS System & Assembly Code MAP

• CQI-14: Automotive Warranty Management
• E-13: Warranty Claims Data Exchange
• CQI-14 Automotive Warranty Assessment Training

OCCUPIED PRODUCTS:
Corporate Responsibility

Featured Products: CORPORATE RESPONSIBILITY

SUPPLY CHAIN SUSTAINABILITY
Assess basic knowledge of fundamental business expectations.

• Automotive Guiding Principles to Enhance Sustainability Performance in the Supply Chain
• Supply Chain Sustainability Knowledge Assessment (Practitioner)
• Supply Chain Sustainability eLearning
• Supply Chain Sustainability F2F Workshops – in country
• Supplier Sustainability Self-Assessment (Company)

CONFLICT MINERALS REPORTING
Achieve compliance with legislation and/or customer requirements.

• Conflict Minerals Microsite (English & Chinese)
• Conflict Minerals Reporting Checklist
• CM-3 Guide for Responding to the Conflict Minerals Reporting Template
• FAQs
• Cross Industry Collaboration
• CFSI Smelter Audits Project
• Supplier Survey Analysis

GLOBAL CHEMICAL REGULATORY / GLOBALLY HARMONIZED SYSTEM (GHS)
Attain compliance with global and regulatory mandates.

• Regulations: Management and Compliance Webcast
• Global Product Regulation Overview Webcast
• Management of Product Chemical Regulatory Compliance Online Training
• On the Job with GHS eLearning Online Training
• CR-2: The ABC’s of GHS Compliant Safety Data Sheets & Labels

ENVIROMENTAL SUSTAINABILITY / GREENHOUSE GAS
Acquire energy efficiency and reduction strategies.

• Quantify & Reporting GHG Emissions in the Auto Industry Webcast

Supplier Communication Template
Industry Call to Action
IPCMP Training
Industry Best Practices
Stakeholder Outreach
Industry Briefings
Featured Products: Supply Chain

**EDI**
*Evolve from paper-based transactions.*
- E-2 EDI Project Planner
- EG-8 Implementation Guideline
- UN/EDIFACT Guidelines available online

**AUTO ID/LABELING**
*Eliminate human error from data.*
- B-21 Global Radio Frequency ID Item Level Standard
- B-9 Gas Cylinder ID Label Standard
- B-20 Automotive History of Data Identifiers
- B-4 Parts Identification and Tracking
- B-15 Standard Carrier Alpha Code Trailer ID Label
- B-10 Trading Partners Implementation Guideline & eLearning
- B-16 Global Transport Label & eLearning
- B-8 Quality Assurance Guidelines for Shipping Labels
- B-2 VIN Label Application Standard

**MATERIALS MANAGEMENT**
*Organize the supply chain productively.*
- M-17 GMMLAGlobal Materials Management Logistics Agreement (GMMLA)
- M-4 Global MMOG/LE
- M-8 KPI for GMM
- M-16 Global Carriers & LSP’s
- M-13 Global Receiving Advice
- M-6 Optimum Shipping and Receiving Systems
- M-20 Recommended Business Practices for Long Distance
- M-12 Business Continuity Planning for the Automotive Supply Chain
- MMOG/LE Implementation Training & eLearning
- Executive Seminar: Auto Industry Global Purchasing and Supply Chain Management
- Auto Industry Certificate in Purchasing & Supply Chain Management
- RC-3 Returnable Wheel Packs Transported by Truck
- RC-8 Single and Multi-use container systems
- RC-4 Users Guide for Corrugated Plastic

**FINISHED VEHICLE LOGISTICS**
*Deliver to dealers more efficiently.*
- E-21 EPOD Electronic Proof of Delivery Standard
- M-21 Visibility Definitions
- M-22 Damage Claims
- M-23 Quality Handling Manual
- DMG-1 Global Vehicle Damage Codes

**CUSTOMS AND SECURITY**
*Import/Export goods effectively.*
- TC-1 Information Kit for Importing into the US
- TC-2 Information Kit for Importing to Canada
- TC-3 Information Kit for Importing to Mexico
- TC-7 Basics of Export Compliance
- Supply Safe: C-TPAT Compliance
- NAFTA Content Reporting Training

**PACKAGING / CONTAINER MANAGEMENT**
*Reduce part damage/contamination.*
- RC-12 Pallet and Carton Standard
- RC-5 Returnable Containers Management Guideline
- RC-9 Returnable Containers Performance Test Guideline
- RC-17 Returnable Transport Items Visibility Best Practices
- RC-10 Trading Partners Implementation Guideline
- RC-11 Trading Partners Implementation Guideline & eLearning
- RC-13 Global Carriers & LSP’s
- RC-14 Global Receiving Advice
- RC-15 Global Business Practices for Long Distance
- RC-16 Business Continuity Planning for the Automotive Supply Chain
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