Featured Products: Quality

QUALITY CORE TOOLS
Launch products that consistently meet customer's requirements.
- Related Self-Assessments, Classroom Training and eLearning
- SVPPAP-1: Service PPAP
- CQI-25 SPC Quick Start Guide
- CQI-26 SPC Short Run Supplement - Coming Soon
- MFMEA: FMEA for Tooling & Equipment (Machinery FMEA)

LAYERED PROCESS AUDITS
Improve Key Performance Indicators (KPIs).
- CQI-8: Layered Process Audits (v2)
- Implementing Layered Process Audits Training
- Leadership's Role in a Successful Layered Process Audit (LPA) Training

EFFECTIVE PROBLEM SOLVING
Identify root causes to eliminate underlying problems.
- CQI-20: Effective Problem Solving Practitioner Guideline
- CQI-21: Effective Problem Solving Leader Guideline
- Effective Problem Solving for Practitioners Training
- Taking Effective Corrective Action: Using the 8-D Approach Training

SUB-TIER SUPPLIER MANAGEMENT
Evaluate and manage sub-tier suppliers effectively.
- CQI-19: Sub-Tier Supplier Management Process Guideline (v1)
- CQI-18: Sub-Tier Supplier Management Process Guideline Self-Assessment, eLearning, and Classroom Training

ISO/TS 16949
Meet and satisfy your customers' requirements.
- TSRULES-4: Rules for ISO/TS 16949 Certification Scheme
- ISO/TS 16949 Trainings:
  - Understanding ISO/TS 16949
  - Executive Understanding
  - Internal Quality Auditing
  - Supplier Auditor Certification
  - Supplier Auditor Recertification

INTERNAL AUDITOR CERTIFICATION
Ensure continuous improvement throughout your quality management system.
- Exemplar Global-Certified ISO9001 Internal Auditor Training with ISO/TS 16949 Automotive Emphasis
- Exemplar Global-Certified ISO9001 Lead Auditor Training with ISO/TS 16949 Supplier Auditor Certification

SPECIAL PROCESS ASSESSMENTS
Develop management systems for continual improvement, defect prevention and reduction of variation.
- CQI-11: Special Process: Plating System Assessment
- CQI-12: Special Process: Coating System Assessment
- CQI-15: Special Process: Welding System Assessment
- CQI-17: Special Process: Soldering System Assessment
- CQI-23: Special Process: Molding System Assessment
- CQI-27: Special Process: Casting System Assessment
- Understanding the Heat Treat, Soldering, and Welding Special Process System Assessments Training
- Understanding the Plating and Coating Special Process System Assessments Training
- Understanding the Molding Special Process System Assessment Training
- Understanding the Casting Special Process System Assessment Training

**ENGINEERING CHANGE MANAGEMENT**

Master the management of product and process changes between customers and suppliers.

- CQI-24: Design Review Based on Failure Modes
d-26: Engineering Change Management Reference Process
d-29: Engineering Change Management (ECM) Recommendation
d-30: ECM Recommendation - Engineering Change Request
- Introduction to Design Review Based on Failure Modes Training

**WARRANTY MANAGEMENT**

Drive value through increased consumer satisfaction.

- TC-5: Act Reporting Information Kit for TREAD Act Reporting
- THE-8: TREAD Act VMRS System & Assembly Code MAP
- CQI-14: Automotive Warranty Management
- E-13: Warranty Claims Data Exchange

**SUPPLY CHAIN SUSTAINABILITY**

Assess basic knowledge of fundamental business expectations.

- Supplier Sustainability Self-Assessment (Company)
- Supply Chain Sustainability Global Guidance Principles
- Supply Chain Sustainability Knowledge Assessment (Practitioner)
- Supply Chain Sustainability eLearning
- Supply Chain Sustainability F2F Workshops –in-country

**CONFLICT MINERALS REPORTING**

Achieve compliance with legislation and/or customer requirements.

- Conflict Minerals Microsite (English & Chinese)
- Conflict Minerals Reporting Checklist
- CM-3 Guide for Responding to the Conflict Minerals Reporting Template
- FAQs
- Case Studies
- Cross Industry Collaboration
- CFSI Smelter Audits

**FEATURED PRODUCTS: CORPORATE RESPONSIBILITY**

- Integrating the Automotive Warranty Management Guideline (CQI-14) into your Business Training
- CQI-14 Automotive Warranty Assessment Training

**ENVIRONMENTAL SUSTAINABILITY / GREENHOUSE GAS**

Acquire energy efficiency and reduction strategies.

- Quantify & Reporting GHG Emissions in the Auto Industry Webcast

**GLOBAL CHEMICAL REGULATORY / GLOBALLY HARMONIZED SYSTEM (GHS)**

Attain compliance with global and regulatory mandates.

- Regulations: Management and Compliance Webcast
- Global Product Regulation Overview Webcast
- Management of Product Chemical Regulatory Compliance Online Training
- On the Job with GHS eLearning Online Training
- CR-2: The ABC’s of GHS Compliant Safety Data Sheets & Labels

**FEATURED PRODUCTS: CORPORATION RESPONSIBILITY**
Featured Products: Supply Chain

EDI
- E-2 EDI Project Planner
- EG-8 Implementation Guideline
- UN/EDIFACT Guidelines available online

Auto ID/Labeling
- B-21 Global Radio Frequency ID Item Level Standard
- B-9 Gas Cylinder ID Label Standard
- B-20 Automotive History of Data Identifiers
- B-4 Parts Identification and Tracking
- B-15 Standard Carrier Alpha Code Trailer ID Label
- B-10 Trading Partners Implementation Guideline
- B-16 Global Transport Label
- B-8 Quality Assurance Guidelines for Shipping Labels
- B-2 VIN Label Application Standard

Materials Management
Organize the supply chain productively.
- M-17 GMMLA Global Materials Management Logistics Agreement (GMMLA)
- M-4 Global MMOG/LE
- M-8 KPI for GMM
- M-16 Global Carriers & LSP’s
- M-13 Global Receiving Advice
- M-6 Optimum Shipping and Receiving Systems
- M-20 Recommended Business Practices for Long Distance
- M-12 Business Continuity Planning for the Automotive Supply Chain
- MMOG Implementation Training
- Auto Industry Global Purchasing and Supply Chain Management (Executive Seminar)
- Vehicle Industry Certificate in Supply Chain Management
- RC-8 Single and Multi-use container systems
- RC-11 Standard Returnable Fastener Container System
- RC-4 Users Guide for Corrugated Plastic

Finished Vehicle Logistics
Deliver to dealers more efficiently.
- E-21 EPOD
- M-21 Visibility Definitions
- M-22 Damage Claims
- M-23 Quality Handling Manual
- DMG-1 Global Vehicle Damage Codes

Customs and Security
Import/Export goods effectively.
- TC-1 Information Kit for Importing into the US
- TC-2 Information Kit for Importing to Canada
- TC-3 Information Kit for Importing to Mexico
- TC-7 Export Compliance
- Supply Safe: C-TPAT Compliance
- NAFTA Content Reporting Training

Packaging/Container Management
Reduce part damage/contamination.
- RC-12 Pallet and Carton Standard
- RC-5 Returnable Containers Management Guideline
- RC-9 Returnable Containers Performance Test Guideline
- RC-17 Returnable Transport Items Visibility Best Practices
- RC-3 Returnable Wheel Packs Transported by Truck