

# Adobe Connect - Minimum Requirements

## System requirements

- An internet connection – broadband wired or wireless (3G or 4G/LTE)
- Speakers and a microphone – built-in, USB plug-in, or wireless Bluetooth
- A webcam or HD webcam - built-in, USB plug-in

## Supported operating systems & browsers

### WINDOWS

- 1.4 GHz Intel Pentium 4 or faster processor (or equivalent)
- Windows 10, 8.1 (32-bit/64-bit), Windows 7 (32-bit/64-bit)
- 512 MB of RAM (1 GB recommended)
- Microsoft Internet Explorer 11 or later, Windows Edge browser, Mozilla Firefox, and Google Chrome

For HTML Client

- Intel Core i5 or faster processor
- Windows 10, 8.1 (32-bit/64-bit), Windows 7 (32-bit/64-bit)
- 2 GB of RAM (4 GB recommended)
- Google Chrome (v70.0 & above), Mozilla Firefox (v65.0 & above), and Edge (Chromium) (v79.0 & above)

### MAC OS

- 1.83 GHz Intel Core Duo or faster processor
- 512 MB RAM (1 GB recommended)
- Mac OS X 10.13, 10.14 and 10.15
- Mozilla Firefox, Apple Safari, Google Chrome

For HTML Client

- Intel Core i5 or faster processor
- Mac OS X 10.13, 10.14 and 10.15
- 2 GB of RAM (4 GB recommended)
- Google Chrome (v70.0 & above), Mozilla Firefox (v65.0 & above), Apple Safari (v12.0 & above) and Edge (Chromium) (v79.0 & above)

### LINUX

- Ubuntu 16.04; Red Hat Enterprise Linux 6
- No application support is available for Linux. Users on Linux can attend meetings in a browser.
- Google Chrome
- Adobe Flash Player 23.0

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## **Virtual Environment**

- Citrix XenApp 7.11

## **Mobile**

- The Adobe Connect app for iOS and Android requires Adobe Connect Server version 8.2 or later
- Some features may not be enabled in all Adobe Connect meetings if one is using an Adobe Connect Server older than version 9.4.2 (required for Custom pods)
- Google Android 4.4 or later
- Apple iOS: iOS 8.1.2 or later

## **Test Adobe Connect readiness**

[https://na1cps.adobeconnect.com/common/help/en/support/meeting\\_test.htm](https://na1cps.adobeconnect.com/common/help/en/support/meeting_test.htm)

## **Adobe Connect Support Center**

<https://helpx.adobe.com/adobe-connect/connect-support.html>