

# WebEx - Minimum Requirements

## Changes to Supported Operating Systems and Browsers

In **October 2021 (41.10)** release the following changes will happen:

- Windows minimum supported OS changing to Windows 10
- Mac minimum OS changing to MacOS 10.13
- Web minimum supported Microsoft browser changing to the last two major releases of Microsoft Edge

## System Requirements

Review these system requirements to verify that you can use Webex App on your computer, mobile device, or web browser.

## Windows PCs recommended minimum system requirements

- Windows 10 and later. Make sure your drivers are up-to-date.
- Intel Dual-Core CPU 2.XX GHz or AMD processor (4 GB of RAM minimum recommended).

Some features require additional system requirements:

Reactions in a scheduled Webex Meeting or Personal Room meeting.

- Operating System—Windows 10 version 10.0.17763 or later
- Processor—four physical cores or more
- Memory—4 GB or more of RAM

Virtual or blurred background in calls and meetings

Operating System—Windows 10 32-bit/64-bit

If you're in a VDI environment, make sure you're using a supported platform for virtual backgrounds.

See the [VDI Release Notes](#) for more information.

Processor:

- Intel Core i3, i5, or i7 4000 series or higher
- AMD Ryzen 5, 7, 9, or higher

Memory:

- 8 GB or more of RAM
- 2 GB or more of VRAM for dedicated GPUs

# WebEx - Minimum Requirements

## Mac recommended minimum system requirements

- MacOS 10.13 and later [on a supported Mac](#).
- M1 chip or Intel CPU-based (4 GB of RAM minimum recommended).

Some features require additional system requirements:

Reactions in a scheduled Webex Meeting or Personal Room meeting.

- Operating System—macOS High Sierra (version 10.13) or later

Processor:

- Intel Core i5 6000 series dual-core processor or higher
- Intel Core i7 5000 series dual-core processor or higher
- Intel Core i7 quad-core processor or higher
- Intel Core i9 dual-core processor or higher
- Intel Xeon dual-core processor or higher
- Intel Core m3 7000 series dual-core processor or higher
- Other Intel processors: six cores or higher
- Non-Intel processors: eight cores or higher

Virtual or blurred background in calls and meetings

Operating System—macOS High Sierra (version 10.13) and later

If you're in a VDI environment, make sure you're using

a supported platform for virtual backgrounds.

See the [VDI Release Notes](#) for more information.

Processor:

- Intel Core i7 4000 series quad-core or higher processor
- Intel Core i7 5000 series dual-core processor or higher
- Intel Core i5 6000 series dual-core processor or higher

Memory:

- 2 GB or more of VRAM for dedicated GPUs

# WebEx - Minimum Requirements

## iPhone and iPad

- iOS 13.7 and later, and iPadOS 13.7 and later.

Some features require additional requirements:

Virtual or blurred background in calls and meetings

- iPhone 7 or later
- iPad Pro and later
- iPad mini (5th generation) and later
- iPad Air (3rd generation) and later

## Android Smartphones

- Oreo 8.0 and later (3GB of RAM required).

Some features require additional system requirements:

Virtual or blurred background in calls and meetings

- Operating System—Android 9.0 (Pie) and later

Processor:

- Snapdragon 845
- Samsung Exynos 9810
- Equivalent processors with eight or more cores

Memory:

- 3.5 GB or more of RAM

Android 9.0 (Pie) and later

# WebEx - Minimum Requirements

## Web

Last two major releases of one of these browsers: Google Chrome, Mozilla Firefox, Apple Safari, and Microsoft Edge on computers running Windows, Mac, or Linux.

You can use the meetings and free calling (Call on Webex) features from the Webex App for Web using Firefox, Chrome, and Safari only.

- **Chromebook**

The messaging, calling, and meetings features from Webex App for Android are supported.

- **Linux recommended minimum system requirements**

- Core requirements: Intel Dual-Core CPU 2.XX GHz or AMD processor (4 GB of RAM minimum recommended)
- Display Protocols: x11 and Wayland.
- Desktop environment/Window Manager: GNOME/Mutter and KDE/KWin recommended.

## Support Policy

Webex App is proactively tested against versions of supported platform operating systems (OS): Windows, Mac, iOS, and Android. Compatibility and support for new OS versions is being provided in the following manner:

- **Compatibility**—We proactively monitor upcoming OS versions and validate Webex App for compatibility with OS Beta releases. Our best effort is made to address any blocking issues or incompatibilities discovered during testing.

**Example:** iOS 14 is planned to be released in September 2020. The current version of Webex App for iOS is validated for compatibility with iOS 14 Beta versions. If blocking issues are discovered, they're fixed and released in an updated version of Webex App for iOS before the iOS 15 GA release date. If no blocking issues are discovered, the current Webex App version is considered compatible with iOS 15.

Fixes are incorporated as per the Cisco support and maintenance policy.

- **Support**—Once a new OS version is officially released, OS verification tests are performed using the latest version of Webex App on the newly released version of the OS. Any discovered issues are addressed as part of the next regular feature or maintenance Webex App release.

**Example:** iOS 14 is released in September 2020. OS verification tests of the latest Webex App for iOS are performed with the released iOS 14 GA version. Any found issues are addressed in the next release Webex App release. Webex App is designated as supporting iOS 14.

**Test Webex readiness** <https://www.webex.com/test-meeting.html>

**Webex Support Center** <https://help.webex.com/en-us/landing/ld-4ew3r4-WebexSupport/Webex-Support>