

2021 VIRTUAL QUALITY SUMMIT

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OCTOBER 5, 2021

DAY 1

Session Eastern Time	Track 1 Session Delivered in English	Track 2 Session Delivered in Spanish
9:00AM - 10:00AM	<p>2021 Virtual Quality Summit Open! Log on with your credentials to: Browse/Familiarize/Network</p>	
10:00AM - 10:15AM	<p>Event Welcome and Sessions Overview Dave Mimms - Vice President, Outreach and Engagement, AIAG</p> <p>Dave Mimms will welcome attendees to the Virtual Quality Summit and explain the agenda and provide an overview of the virtual event environment.</p>	
10:20AM - 11:05AM	<p>The application and impact of virtual audits in the automotive sector Robert Brown <i>Global Head of Automotive</i> BSI Group</p> <p>Virtual audits have become part of the industry's "new normal" over the past 18 months. Robert Brown, Global Head of Automotive of the BSI Group, will present strategies for conducting virtual QMS audits, including a series of lessons learned at BSI at each step of the presentation (including direct customer feedback on the virtual audit approach).\ A panel discussion on virtual audits will be held in the Latin Spanish track.</p>	<p>Panel de discusión de México: Retos de las Auditorías Remotas en la Industria Automotriz Jose Dominguez/Moderador, President - Plexus Intl., Mexico Vanessa A. Espinoza Elizondo, Multifacility Supplier Development Coordinator, Metalsa Fernando Nava Esparza, Quality & Environmental Systems Superintendent, Rassini Juan Manuel Flores, Global Commodity Strategy and Supplier Development Coordinator, Metalsa Lydia Saenz, Quality Management System Coordinator, Magna Formex</p> <p>Ante un panorama adverso por temas sanitarios o económicos las auditorías remotas son una herramienta que cobra mayor relevancia, en este panel de discusión revisaremos las experiencias positivas, mejores prácticas y metodologías para llevarlas a cabo.</p>
11:10AM - 11:55AM	<p>Way of Audit Transformation Through Digital World Anil Singh Sr. Engineer and Neeta Kalangade Manager (QMS) John Deere India Pvt Ltd</p> <p>Before the pandemic, audit processes were transforming, and digital tools were introduced into the audit process. Anil Singh, Senior Engineer, and Neeta Kalangade, QMS Manager, of John Deere India Pvt Ltd share how they used digital tools to transform their audit process and adapt to the various</p>	<p>Calidad de Proveedores de Nueva Normalidad y Movilidad Andres Meza Galvan <i>Supplier Development Manager / Procurement</i> Bocar Group</p> <p>El aseguramiento de la calidad en los procesos de los proveedores es vital para un Sistema de Gestión de la Calidad, sin embargo ante un panorama de movilidad</p>

	restrictions of the past 18 months. This case study highlights the benefits of transforming the audit process to best maintain plant floor operations.	reducida ¿cuales son los retos que enfrenta los clientes para asegurar la calidad de sus proveedores?
11:55AM – 12:25PM	Exhibitor Spotlight	
12:25PM – 1:10PM	<p style="text-align: center;">Summit Key Note Speaker <u>Decision-Making Mastery: How to Deliver Stunning Bottom-Line Results</u> <u>Michael Veltri</u> <i>Nationwide Bestselling Author, Decorated Marine Corps Veteran, Martial Arts Instructor, Fortune 500 Executive, Resilient Cancer Survivor</i></p> <p>AIAG is proud to announce Michael Veltri – leadership expert and decision-making master – as the 2021 Virtual Quality Summit keynote speaker. As a fortune 500 executive, nationwide bestselling author, decorated Marine Corps veteran and cancer survivor, Michael aims to elevate organizations and utilize better decision-making through his groundbreaking decision-making model. We welcome Michael to this year’s Summit, and look forward to his sharing of the leadership, discipline and focus needed to overcome life’s biggest obstacles and challenges. Michael’s presentation will be delivered in English Only.</p>	
1:15PM - 2:00PM	<p><u>How QIF and MBD can Streamline your PPAP Process while Establishing a Digital Thread</u> <u>Jennifer Herron</u>, <i>CEO & Founder</i> and <u>Ryan Gelotte</u>, <i>CTO</i> Action Engineering</p> <p>Technology allows us to accelerate and digitize our processes and improve information sharing capabilities. Jennifer Herron, Founder & CEO, and Ryan Gelotte, CTO, of Action Engineering will discuss the utilization of Model Based Definition (MBD) and Quality Information Framework (QIF) to increase digital throughput throughout the supply chain. Their presentation examines the use of MBD and QIF in workflows that connect your information digitally, accelerating information transfers between organizations – including how this can be used to improve the PPAP submission process. A discussion of Quality 4.0 will be held in the Spanish track.</p>	<p><u>Los Retos en cada Etapa de la Jornada de la Calidad 4.0 Desde el Diseño del Producto Hasta el Fin de la Producción</u> <u>Alex Mota</u> <i>Global Manager Lean Manufacturing Systems</i> GKN</p> <p>La Gestión de la calidad 4.0, con indudables beneficios, también plantea retos importantes durante todas las etapas de la producción y requiere del desarrollo de nuevas competencias en todos los niveles de la organización. En esta conferencia revisaremos los retos y desafíos de la implementación de la Calidad 4.0</p>
2:00PM - 2:15PM	Exhibitor Spotlight	
2:15PM - 3:00PM	<p style="text-align: center;"><u>Digital Overview</u> <u>Jennifer Joseph</u> Manager, Supplier Operations Sourcing & Advance Quality Planning Stellantis (FCA)</p> <p>Stellantis will provide an update regarding their customer specific requirements and other items of interest to their supply base.</p>	<p style="text-align: center;"><u>Reseña Digital</u> <u>Christian Aguilar</u> Program Manager STELLANTIS MEXICO (FCA)</p> <p>Stellantis proporcionará una actualización con respecto a los requisitos específicos de sus clientes y otros elementos de interés para su base de suministro.</p>

	This presentation's content will also be provided in the Spanish track.	
3:05PM - 3:50PM	<p><u>Going Beyond the QMS for Digital LPAs</u> <u>Jason Holte</u> <i>Sr. Product Marketing Manager, Ease, Inc</i> <u>Daniel Perez-Castilla</u> <i>Director, Powertrain Quality and Customer Satisfaction, Tenneco Inc.</i></p> <p>Whether or not Layered Process Audits (LPAs) are a customer specific requirement, LPAs provide value to your organization. Jason Holte, Sr. Product Marketing Manager at Ease, and Daniel Perez-Castilla, <i>Director, Powertrain Quality and Customer Satisfaction</i> at Tenneco, discuss steps manufacturers can use to leverage digital tools and improve the LPA process. Using the case study, they demonstrate how digital tools can reduce defects, improve culture and uncover systemic quality issues and point to future benefits of the digital LPA. Similar content will be shared in the Spanish track.</p>	<p><u>Sistema Operativo Metalsa e Industria 4.0</u> <u>Francisco Santos,</u> <i>Global Quality Director</i> Metalsa</p> <p>Metalsa es una organización que ha apostado a digitalizar sus procesos hacia la fabricación 4.0. pero también a crear una cultura uniformada de sus procesos en todas sus líneas de producción a nivel global, Francisco compartirá las experiencias, lecciones aprendidas y ventajas de su modelo denominado Sistema Operativo Metalsa</p>
3:55PM - 4:40PM	<p><u>2022 and Beyond...!</u> <u>Chris Mailloux</u> <i>Director, Supplier Quality</i> GM</p> <p>General Motors will provide an update regarding their customer specific requirements and other items of interest to their supply base. This presentation's content will also be provided in the Spanish track.</p>	<p><u>El Futuro Electrico, Vision General Motors</u> <u>Carlos Murillo</u> <i>Supplier Quality and Development Director</i> GM MÉXICO</p> <p>General Motors proporcionará una actualización con respecto a los requisitos específicos de sus clientes y otros elementos de interés para su base de suministro.</p>
4:45PM - 6:00PM	Networking Lounge	

2021 QUALITY SUMMIT

OCTOBER 6, 2021

DAY 2

Session Time	Track 1 Session Title & Speaker	Track 2 Session Title & Speaker
9:00AM - 10:00AM	2021 Virtual Quality Summit Open! Log on with your credentials to: Browse/Familiarize/Network	
10:00AM - 10:15AM	<u>Welcome Day 2</u> <u>Overview</u> <u>Dave Mimms</u> - Vice President, Outreach and Engagement, AIAG Dave Mimms will welcome attendees to the Virtual Quality Summit and explain the agenda and provide an overview of the virtual event environment.	
10:20AM - 11:05AM	Industry Key Note <u>Quality 4.0 is Breaking & Reshaping the Whole Map of Automobile Industry</u> <u>Hua (Howard) Xu</u> , Vice President of Quality & Supply Chain Geely Group AIAG is proud to announce Dr. Hua (Howard) Xu – Vice President of Quality & Supply Chain at JIDU Auto and Geely Automotive Group’s IATF Representative – as the 2021 Virtual Quality Summit’s industry keynote speaker. Dr. Xu has extensive leadership experience throughout the automotive industry and joins the Summit to share his insights on Quality 4.0 and the changes and challenges facing the automotive industry. We thank Dr. Xu for participating in this year’s event, and we look forward to him sharing his experiences from over 20 years of leadership in the automotive industry. Dr. Xu’s presentation will be available in one session, and will be presented in English.	

<p>11:10AM - 11:55AM</p>	<p><u>From Siloed to Global - Re-Engineering your QMS With Quality 4.0 Tools</u> <u>Daniel Perez-Castilla</u> <i>Director, Powertrain Quality and Customer Satisfaction, Tenneco Inc.</i></p> <p>Daniel Perez-Castilla and Jessica Martinez-Rovira of Tenneco Inc. join this year’s Quality Summit to discuss Tenneco’s transformation from a siloed QMS to a global QMS. Daniel and Jessica walk through Tenneco’s progression from a local to global QMS as they increased their global footprint and utilized various Quality 4.0 tools throughout their varied business divisions – including the use of this global QMS as a competitive advantage. This presentation is simultaneously presented in English and Spanish, with one presenter on each track.</p>	<p><u>De Aislado a Global - Re-Ingenieria al SGC con Herramientas de Calidad 4.0</u> <u>Jessica Martinez-Rovira</u> <i>Global Quality System Lead – Ignition Tenneco Inc.</i></p> <p>Daniel Perez-Castilla y Jessica Martinez-Rovira de Tenneco Inc. se unen a la Cumbre de Calidad de este año para discutir la transformación de Tenneco de un SGC en silos a un SGC global. Daniel y Jessica recorren la progresión de Tenneco de un SGC local a global a medida que aumentaron su presencia global y utilizaron varias herramientas de Calidad 4.0 en sus diversas divisiones comerciales, incluido el uso de este SGC global como una ventaja competitiva. Esta presentación se presenta simultáneamente en inglés y español, con un presentador en cada tema.</p>
<p>11:55AM - 12:25PM</p>	<p>Exhibitor Spotlight</p>	
<p>12:25PM - 1:10PM</p>	<p><u>Ford Customer Specific Updates IATF 16949</u> <u>Sunita Shahmehri</u> <i>Manager, STA</i> Ford Motor Company</p> <p>Sunita Shahmehri, STA Manager at Ford Motor Company, will review Ford’s updated customer specific requirements. Sunita’s presentation will focus on upcoming changes to Ford’s FMEA expectations, including a review of how FMEA affects supplier quality issues at Ford. This presentation’s content will also be provided in the Spanish track.</p>	<p><u>Actualizaciones específicas IATF 16949 para Clientes de Ford</u> <u>Monica G. Sanchez Barrera</u> <i>STA Manager</i> FORD MEXICO</p> <p>Monica Sanchez, revisará los requisitos específicos del cliente actualizados de Ford. La presentación de Monica se centrará en los próximos cambios en las expectativas de FMEA de Ford, incluida una revisión de cómo afecta el FMEA a los problemas de calidad de los proveedores en Ford.</p>
<p>1:15PM - 2:00PM</p>	<p><u>Emerging Opportunities (& Pitfalls) in System-Level Data Analytics</u> <u>Keith Thompson</u>, <i>CTO</i> <u>Nandit Soparkar</u>, <i>CEO</i>, Ubiquiti <u>Dave Sakata</u>, <i>Vice President, Product Warranty & Lean Product Engineering</i>, Freudenberg-Nok Sealing Tech</p> <p>Dave Sakata of Freudenberg-NOK and Nandit Soparkar and Keith Thompson of Ubiquiti Inc. join this year’s Quality Summit to discuss data analytics. As members of AIAG’s CQI-14 Automotive Warranty Management work group, the team will update Summit attendees on the CQI-14 revision status before diving into a discussion about the importance of data and analytics in the warranty process. A review of three case studies will demonstrate the advantages and pitfalls of sensor data, including the benefit that text narratives provide to the warranty process.</p>	<p><u>World 4.0, A New Human-Machine Frontier</u> <u>Mundo 4.0, Una Nueva Frontera entre Humano y Maquinas</u> <u>Jorge Lopez Morales</u> <i>IATF / BIQ / PFMEA</i> GM MEXICO</p> <p>Jorge nos dará una perspectiva global desde el reporte del Foro Económico Mundial en relación a cómo los avances tecnológicos cambian rápidamente la frontera entre las tareas laborales realizadas por humanos y las realizadas por máquinas y algoritmos, para Jorge, los mercados laborales mundiales están experimentando importantes transformaciones. Estas transformaciones, si se gestionan con prudencia, podrían conducir a una nueva era de buen trabajo, buenos empleos y una mejor calidad de vida para todos, pero si se gestionan mal, plantean el riesgo de ampliar las brechas de habilidades, aumentar la desigualdad y una polarización más amplia.</p>

2:00PM - 2:15PM	Exhibitor Spotlight	
2:15PM - 3:10PM	<p style="text-align: center;"><u>IATF Initiative Status Update</u> <u>&</u> <u>Approved 2022 Strategic Objectives</u> James Bruin <i>Executive Director, IATF Strategic Development</i> IAOB</p> <p>James Bruin, Executive Director of the IAOB, and Russ Hopkins, Scheme Effectiveness Manager of the IAOB, will update the Summit audience on current and future IATF initiatives. Much of this information will be based on the IATF meetings in September 2021. Additionally, the Certification Body of the Year will be recognized by the IAOB. This session will be simultaneously presented in English and Spanish.0</p>	<p style="text-align: center;"><u>Actualización de la Iniciativa IATF</u> <u>&</u> <u>Objetivos Estratégicos Aprobados 2022</u> Russ Hopkins <i>Scheme Effectiveness Manager</i> IAOB</p> <p>Russ Hopkins, Gerente de Efectividad del Esquema de IAOB, actualizará a la audiencia de la Cumbre sobre las iniciativas actuales y futuras de IATF. Gran parte de esta información se basará en las reuniones de IATF, Septiembre 2021. También, el organismo de certificación del año será reconocido por IAOB.</p>
3:15PM - 3:30PM	<u>Event Wrap up</u>	
3:30PM - 4:30PM	Networking Lounge	